



# Lake County Homeland Security & Emergency Management Agency

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County Response Coordination

Homeland Security/EMA

Hazardous Materials

Lake County CERT

Lake County ERT

Skywarn/Races

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As the Director for Lake County Homeland Security & Emergency Management Agency I know first-hand how important having accurate, timely information when an emergency or disaster strikes. Immediately when I met with Jamie from FirstFile, I knew this was a product I needed to have in my county.

The concept is simple, yet effective. There are no fancy apps to download or websites you have to log into, to get the vital information a first responder needs during an emergency. The process of filling out the information and placing the file is simple, which is great for our target audience, the senior citizens and others in my county. The design and color of FirstFile is easy to recognize and use.

Here is an example from someone of how FirstFile worked.

*On a medical call I responded to with the fire department in January, I asked the patient some questions about her medical history, she replies "I have one of those blue files in the kitchen with all that information". She had the composure to remember where her FirstFile was before I even thought about her having one. This was extremely valuable due to her respiratory issues and difficulty in speaking. We were quickly able to determine what medications she was on and her medical history. Once EMS arrived, they were given the FirstFile to take with them to the emergency room. This was a perfect example of why I not only feel the program is important but my agency elected to be a sponsor on the file also."*

I am extremely excited about the vehicle version that is now available. Having been in Homeland Security & Emergency Management for 20 years now, I have heard several occasions where occupants of a vehicle that were unable to communicate vital information to the first responders during an emergency. Having FirstFile in their vehicle and the ability to quickly identify that they have one in their vehicle via the window decal has the potential to save many lives.

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